



CLIENT

JACK IN THE BOX

APPLICATION

RETAIL, MULTI-SITE | 29 LOCATIONS



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“The ecobee installation was a fast and straightforward process. The smart thermostat and the option to adjust temperature from the app or online has helped save time.”

CHALLENGE

A BALANCING ACT

Ibrahim Investment Corp. runs 29 Jack in the Box locations. Restaurants present a unique challenge for heating and cooling: With the old thermostats, HVAC service technicians were frequently called in to change the temperature for uncomfortable employees, or reconfigure tampered settings. This was both costly and time consuming.

Employees were also struggling to monitor the temperature inside the freezers. Temperature increases often happened without warning, leaving employees no choice but to perform manual equipment check-ins. However, this was far from foolproof.

APPROACH

OPTIMIZE FOR COMFORT AND FRESHNESS

Multiple issues don't necessarily require multiple solutions. ecobee SmartBuildings could optimize for employees' and patrons' comfort as scheduled, and automatically lower energy use during off-hours.

The EMS Si smart thermostat also works with sensors that could remotely monitor the freezer temperature, which could be configured to send alerts if temperatures reached a threshold.

OUTCOME

A LITTLE HINDSIGHT GOES A LONG WAY

Saved an average of \$500 on maintenance costs/month  
Saved \$10,000-15,000 on inventory

Because of the scheduling features, employees no longer had to manage the restaurant thermostat manually. Customized alerts from the freezer sensors saved Jack in the Box \$10,000-\$15,000 in perishable goods.

SmartBuildings' remote diagnostics and reporting tools also provided greater visibility. Staff could now troubleshoot smaller issues before they required professional assistance, saving the location a monthly average of \$500 on HVAC service expenses.